

My name is Ines Isakovic. I am employed in Insitute for Physical Planning Bihać for seven years, work as expert assistant for information systems. In charge to coordinate work with Business Information System (BIS) application, organize the database, also in charge of computers, network as well as company's server (at the level that permits me). Dealing with some economic work and public procurements. Also partly involved in Traffic Centre, which is used to control traffic lights in the entire town. Traffic centre is automotive, has information system and its own database implemented by Siemens. Have the ability to produce many reports and statistics related to daily and monthly traffic. As a probationary employee has engaged to go through each department in order to learn activities in Insitute for Physical Planning Bihać. After three years of working experience I got promoted to Senior Associate of Information Systems in Insitute for Physical Planning Bihać.

As I mention in my resume, I receive a diploma from the University of Buckingham with knowledge of Information Systems (Major) and Economy (Minor). As you can see, I continued with my education and receive a master degree on one Bosnian University and got a masters degree in Information Technology on topic "Customer Relationship Management (CRM) information systems". I have done my PhD thesis on the topic Performance on information systems audit with emphasis on revision of Traffic Center Bihać". As I mention the topic of my PhD thesis, I have done audit using ISO 27001 and 27002, as well as CobiT. These standards are mostly used in information system audit. Also, I am certified as CIA (Certified Internal Audit) and Lead/External auditor for Information Security Management Systems ISO/IEC 27001:2013. Furthermore, I have to validate my master degree as an EU citizen, as well as EU passport and Australia give my Skill assessment to work as a Business Analyst that I also can attach you if you are interested in.

Sincerely yours,

doc.dr. Isaković Ines